invigilator Plus

Secure and supportive online proctoring

Discover how invigilatorPlus can transform how you deliver online assessments

21st Century skills in a 20th Century classroom

Digital technology has become an integral part of the education landscape. Institutions that fail to adopt and leverage digital technology run the risk of being left behind in a rapidly evolving and competitive industry.

Our approach

Conquer online testing challenges with invigilatorPlus, the game-changing solution that safeguards academic integrity, privacy, and security.

What truly sets us apart is our hybrid approach, seamlessly combining the precision of automated detection technology with the discretionary abilities of experienced human invigilators. This unique balance ensures robust protection of academic integrity, eliminating the overreporting of insignificant incidents. Bid farewell to the excessive costs of review processes and the dissatisfaction of test-takers.

Our solution is underpinned by best practices in privacy and data security. In addition, we pride ourselves on providing professional customer service and a responsive technical support team, serving as your safety net. We have meticulously designed these capabilities to support every step of the online assessment process, from seamless onboarding to successful test completion.

Our capabilities

See how invigilatorPlus capabilities support a seamless experience

	Institution	Student
Real-time reporting and auditing	✓	
Cheat detection tools	✓	
Easy integration with existing systems	✓	
Scalable	✓	
Content security	✓	
Customisable rules	✓	
Affordable	✓	
Data security	✓	✓
Privacy protection	✓	✓
Live monitoring by humans	✓	✓
Built for accessibility	✓	✓
Credential protection	✓	✓
No invasive software installation		✓
High-level support	✓	✓
Seamless student experience		✓
Technical helpdesk		✓
Easy-to-run pre-exam technical checks		✓

Key features

Overcoming limitations:
advanced features for enhanced proctoring

At invigilatorPlus, we have carefully designed our features to tackle the limitations commonly found in traditional exam proctoring solutions. Our unwavering commitment revolves around two core aspects: safeguarding your privacy and ensuring compliance with industry standards and regulations. Through stringent measures and the integration of advanced privacy features, invigilatorPlus provides you with complete peace of mind regarding data security and confidentiality.

Protecting privacy and ensuring compliance

Privacy protection and compliance are of paramount importance to us. Our rigorous measures and advanced privacy features are seamlessly incorporated into invigilatorPlus, creating a secure environment that aligns with industry standards and regulations. Rest assured, your data will be safeguarded and confidentiality maintained at all times.

Academic integrity

- Anti-cheating tools
- Policy compliant
- Comprehensive reporting
- Human decision-making
- Low student:invigilator ratio
- No staggered start times

Privacy and security

- No invasive software installation
- We do not sell personal information
- Learners retain full control

Implementation

- Affordable
- Customisable rules
- Integration with existing LMS
- No pre-registration required
- Suitable for all sectors
- Supports multiple formats
- Scalable

What our clients say

"Switching to invigilatorPlus from another provider paid off. We now have peace of mind knowing that academic integrity is upheld efficiently, while our students feel more confident sitting exams online. The platform has exceeded our expectations."

– Emeritus Professor Greg Whateley,
 Deputy Vice Chancellor and Vice President (Academic)

Benefits

Partner with us to unlock unique value propositions and access capabilities that no other proctoring provider offers.

Championing privacy

Our platform employs a simple browser extension that guarantees test-takers full device autonomy and zero access to personal data. We collect only essential information and present a streaming indicator to reflect all activity during the testing period.

Human-centric experiences

With a minimum of 15 years of invigilation experience spanning multiple sectors in the education industry, our proctors demonstrate discretion while treating students with respect and dignity, ensuring an equitable online exam experience.

Data security

By using AWS, we can provide a secure and compliant infrastructure for invigilatorPlus, ensuring that sensitive data is stored and processed with the highest level of data privacy at all times.

Streamlined reporting

Our AI-guided monitoring combined with human discretion reduces the burden of inaccurate incidents. Moreover, a team of auditors provide comprehensive final reports that comply with your academic integrity policy, further simplifying your compliance requirements.

Seamless user experience

Designed to seamlessly integrate with your existing system, our platform offers a 3-step exam launch process and a low examinee-to-invigilator ratio, ensuring a personal onboarding experience that takes just minutes.
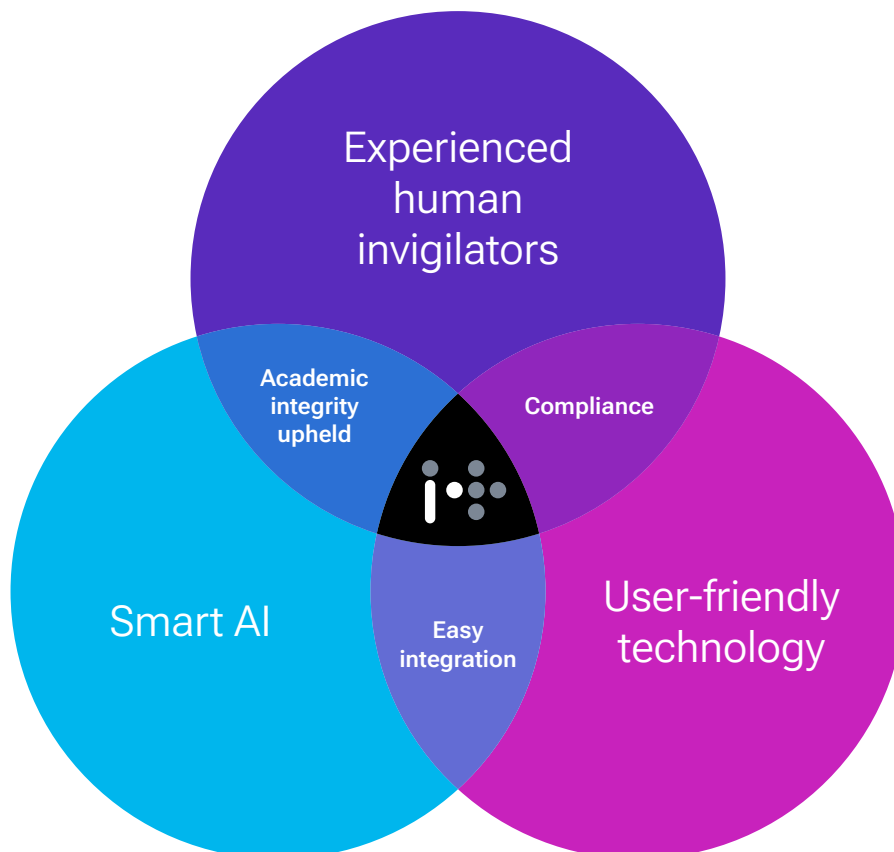
Why trust us?

We believe in emulating the traditional in-person exam experience, ensuring that online assessments mirror the integrity and fairness of physical exams.

What our competitors do

Legacy proctoring methods are often inadequate, obsolete, and fail to provide an efficient and user effective solution. Student monitoring techniques are frustrating, with unrealistic student-to-proctor ratios and unreliable detection methods, while automated surveillance is prone to inaccuracies, adding to exam stress and creating enormous administrative workload.

What we do

At invigilatorPlus, we deliver a seamless proctoring experience by fusing the power of cutting-edge technology, streamlined processes, and expert human oversight. Our approach emulates the traditional in-person exam experience, bringing it to life in an on line setting.

Experienced human invigilators

Academic integrity upheld

Compliance

Smart AI

Easy integration

User-friendly technology

Timeline

- **2002** — Founded
- **2003** — Student Management System
- **2008** — EduPortal
- **2015** — CampusQ established
- **2016** — Financial viability
- **2017** — CQ Queue Management
- **2019** — CQ Mobile app
- **2020** — eSignPro / invigilatorPlus formed
- **2021** — Raised investment from private equity
- **2022** — AWS support
- **2023** — Commercialisation of invigilatorPlus / Further investment from private equity

Our story and journey

CampusQ, the creator of invigilatorPlus, is committed to providing innovative and excellent products for the education sector.

Our origins as a private college IT department sparked the journey to address the common frustration of complex educational software that didn't meet user needs.

We have capitalised on opportunities to collaborate with educators, provide services with a strong customer focus, and deliver a suite of flexible, digital solutions that are adaptable. Our latest product simplifies online proctoring and streamlines remote examination management.

Thanks to securing an angel investor in 2021, CampusQ has extended the reach of invigilatorPlus to a wider audience, and continues to deliver innovative solutions that enhance the educational experience for all stakeholders.

What your learners can expect

With InvigilatorPlus, learners can expect a new level of convenience and efficiency in online assessments. Our platform streamlines the process, ensuring a stress-free and user-friendly experience. Expect the following key features:

- Dedicated support team
- A stress free test experience
- Direct communication between student and invigilator
- Experienced invigilators
- Supports various band-widths and internet conditions
- A 3 step solution

Step 1
Exam preparation

- System check
- Clear test area

Step 2
Access invigilatorPlus

- Review exam instructions
- Start the check-in process

Step 3
Completing the check-in process

- Authentication of examinee's identity
- Check testing environment for security

Start the exam

Adaptable to any organisation

invigilatorPlus is uniquely adaptable to suit the needs of any organisation, regardless of size or complexity.

Professional bodies and skills certification

Whether you are a large or small organisation, invigilatorPlus can help you tackle the geographical challenges of catering to a widely dispersed membership requiring regular accreditation or certification. invigilatorPlus allows for customisation of the rules governing assessment, so that a suitable format for your needs can be implemented. With a focus on privacy and security, we ensure your professional standards are protected. We provide service and support to meet the expectations of your members, regardless of their technical prowess.

Vocational education and training

Safeguard the reputation of your institution or business by ensuring the integrity of your assessment. Maintain student satisfaction through superior levels of professional invigilation and support. Whether you're delivering short courses or full certificates, invigilatorPlus can help you deliver the appropriate level of quality assurance for a variety of evaluation categories.

Universities and higher education institutions

invigilatorPlus will integrate seamlessly with your learning management system. Our secure cloud-based platform and regulation compliance provides assurance to your student body that their privacy concerns are covered. We will only collect information that is vital to protecting the integrity of online formal evaluation. Scale your remote online exam delivery up or down, according to cohort size. Cut down on needless reviews of possible integrity breaches - we ensure you only receive reports of issues that need your attention.

What our clients say

"At invigilatorPlus, the user experience is at the forefront of everything they do. Their platform is intuitive and easy to use and their support team is knowledgeable and responsive."

– Jotsana Roopram, Deputy Dean (student experience)

Let's discuss invigilatorPlus

Partner with us today and experience a seamless, secure and equitable online exam experience with invigilatorPlus.

Contact us now to learn more.

Email: info@invigilatorplus.com.au

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